

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State: MINNESOTA

ELIGIBILITY CONDITIONS AND REQUIREMENTS

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Programs to Measure and Reduce Inconsistency

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The State has in effect the following programs to measure and reduce inconsistency in the application of survey results among surveyors.

To measure and reduce inconsistencies in the survey process, the Minnesota Department of Health conducts an annual face-to-face inservice training session for staff and provides additional inservices through videoconferencing to educate staff about changes in the survey process or changes in regulations. The number of inservice sessions is based upon budget and workload constraints.

Samples of deficiencies are reviewed by the survey and review supervisor, assistant program manager and program manager before being sent to the facility. Monthly supervisor staff meetings assure ample opportunities to share and compare survey results and provide needed clarification.

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Supersedes

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